GOALS

• Increase speed to market and ease of making rapid product changes in all lines of business
• Integrate modern platform with existing financial and business intelligence stack
• Unify IT strategy with a full-suite solution, sharing data across all components

THE CHALLENGE

• Long product development and change times impeded progress
• Legacy policy, billing, rating, and claims products, siloed from other critical business systems, prevented data flow
• Inability to make product changes efficiently forced maintenance of an excessively large catalog of very narrowly-focused products

BUSINESS OUTCOMES

• Product count reduced from 160+ to a leaner set of 70 readily-configurable products
• Underwriting time cut from 60 minutes to 15
• Substantially improved operating environment spurred creation of new business opportunities that were not accessible with legacy systems
• Speed of product updates and delivery time greatly improved

With the Duck Creek Suite, AXIS can upgrade easily, standardize reports, process claims more efficiently, streamline sales and quoting, and mine deeper data insights - all with less maintenance. This move has substantially improved our operating environment and allowed us to find and create new business opportunities that otherwise weren’t available to us two years ago.

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